

# REV GROUP SPECIALTY **VEHICLE SERVICE -**REGIONAL SERVICE CENTER

Feb. 18th, 2016

## **REV PUTS FINISHING TOUCHES** ON SOUTHERN REGIONAL CENTER WHILE SECURING FOURTH LOCATION IN MESQUITE, NEV.

REV offers regional technical services in Texas, Indiana and Oregon

REV Group, Inc., continues to go the extra mile in customer service, putting the finishing touches on its newest regional technical center while securing a fourth regional location. With the opening of each regional location, REV is building a massive footprint of convenient service centers that feature REV aftermarket parts. Each service center will be able to accommodate any of the company's 23 specialty vehicle brands.

The newest technical center, the REV Southern Regional Center in Alvarado, Texas, features a 12-bay service facility with a staff of RVIA-certified technicians. The 35,000- square-foot facility also offers a state-of-the-art, 55-foot paint booth for collision repair. The center itself is conveniently located just off IH-35, 20 minutes south of Fort Worth. For added convenience, the 12-acre location offers campsite amenities with water and 50-amp hookup for REV customers. In the renovated and expanded Alvarado customer lounge, guests can enjoy a coffee bar, complimentary WiFi and more.

Meanwhile, as the paint dries on REV's newest facility, the ink is still fresh on REV's newest deal — the purchase of 11.3 acres of commercial property for a brand-new Southwest REV Technical Center in Mesquite, Nev. REV will soon begin exploring architectural plans and contractor services to build the new facility, ranging anywhere from 40,000-80,000 sq. ft. The facility's scheduled completion date will be in 2017. The location, just 85 miles northeast of Las Vegas, is situated right on the I-15 corridor for the ultimate in customer convenience. Campsites are also planned for this service center.

These new technical centers join two other state-of-the-art REV Regional Technical Centers — the East Coast REV Technical Center in Decatur, Ind., and the West Coast REV Technical Center in Coburg, Ore. The Indiana center is the largest at 84,800 sq. ft. with soon to be 49 paved campsites.

"As REV continues to expand its footprint, we want to be accessible to our customers," says Steve Heim, Vice President and General Manager of REV's Aftermarket Parts and Service. "Not only do we want to take care of our customers, but we want to create value for our dealers. When customers are on the road away from their dealer service center, we want to be able to provide readily accessible parts and designated service facilities. It's just another trusted feature that our dealers can sell to new customers."

REV plans to continue to aggressively grow its regional approach to service. More locations are being planned. "Customers shouldn't have to go the extra mile for quality service," Heim says. "It's the company that should go



distance, which is why we're focusing on growing these regional efforts."







### **REV'S REGIONAL TECHNICAL CENTERS**

#### **East Coast REV Technical Center**

1420 Patterson St., Decatur, IN 46733

Service Hours: 6 a.m.-2:30 p.m. ET Monday-Friday

800-509-3417

#### **South REV Technical Center**

5201 South IH-35 West, Alvarado, TX 76009

Service Hours: 6 a.m.-2:30 p.m. CT Monday-Friday

Parts Store: 6:30 a.m.-4 p.m. CT Monday-Friday

800-299-1158

#### **West Coast REV Technical Center**

91186 N. Coburg Industrial Way, Coburg, OR 97408

Service Hours: 6 a.m.-2:30 p.m. PT Monday-Friday

877-466-6226

Customers are encouraged to schedule a service appointment.

